Feidhmeannacht na Seirbhíse Sláinte
Health Service Executive

Primary Care Reimbursement Service

Security Certificate Installation Guide – IE 11

To install Sha2 certs using Internet Explorer 11

1. Go to 'Tools' - if you can't see 'Tools' hold down 'Alt' + T and drop menu will appear

    Select 'Internet Options'   - last option on list

    Select 'Advanced' tab   - last tab on the right-hand side

    Scroll all the way to the bottom and tick 'Use TLS 1.0' in case it is un-ticked.

    Click 'Apply'

    Click 'Close'

2. Install root certificate:

    Go to www.sspcrs.ie/sha2

    Click on 'yes' on the Web access Confirmation window.

    Click on 'PCRS Root certificate download'

    Click 'Save'

    Click 'Open'

    Click 'Install Certificate'

    Click 'Next'

    Select 'Place all certificates in the following store'

    Click 'Browse'

    Highlight 'Trusted Root Certification Authorities'

    Click 'Ok'

    Click 'Next'

    Click 'Finish'

    Click 'Ok'

    Click 'Ok'

3. Install personal cert

    Go to www.sspcrs.ie/sha2

    Enter reference number

    Enter authorisation code

    CSP type – leave as RSA Full
    CSP – leave as MICROSOFT ENHANCED CRYPTOGRAPHIC PROVIDER

    Click 'Submit Request'

    Click 'Yes' or 'Ok' until you see screen that says the certificate has been installed successfully